MOHAMED WASSIM ABOUDA

IT COORDINATOR | HOSPITALITY IT SUPPORT

Doha, Qatar | +974 5070 6084 | med.wassim.abouda@gmail.com | LinkedIn | Portfolio

PROFESSIONAL SUMMARY

IT Coordinator and Computer Engineer with business-facing technology support, incident follow-up, service-provider coordination and web/application operations experience. Brings transferable support and documentation skills to hotel and guest-service technology environments.

CORE SKILLS

IT coordination • User support • Service provider liaison • Issue triage / escalation • Documentation • Software rollout support • Account/access workflows • Equipment / system follow-up • Microsoft Office • Jira • Application testing • Release communication

PROFESSIONAL EXPERIENCE

Mergers United | Doha, Qatar — Jun 2024 – Jul 2026

IT Project Coordinator / Technical Supervisor

- Coordinated cross-team follow-up on platform availability, user-workflow problems and vendor-managed technical fixes.
- Supported quality checks, stakeholder updates and documentation during platform deployment and release activities.

Satoricom Services | Doha, Qatar — Sep 2023 – Jun 2024

General Manager / Co-Founder

- Coordinated daily digital-service requests, supplier communication, troubleshooting and handover in a customer-facing business.
- Supported a corporate website and internal CRM, incorporating client feedback into functional checks, documentation and user handover.

Avenues Dental Center | Doha, Qatar — May 2023 – Sep 2023

Software Engineer

- Supported technology and business-email troubleshooting for a healthcare customer-service environment, with provider follow-up.

Arsela Technologies | Sousse, Tunisia — Nov 2022 – May 2023

Frontend Software Engineer

- Troubleshot interface behavior, API integration issues and application defects during development cycles.
- Worked with development colleagues on UI fixes, form validation, API behavior and release-related testing.

EDUCATION & LANGUAGES

National Engineering Degree in Computer Engineering — Option: Software Engineering | 2022

EPI - International Private Polytechnic School, Sousse, Tunisia

Languages: Arabic (native) • French (fluent) • English (working proficiency)