MOHAMED WASSIM ABOUDA

IT ANALYST | APPLICATION SUPPORT

Doha, Qatar | +974 5070 6084 | med.wassim.abouda@gmail.com | LinkedIn | Portfolio

PROFESSIONAL SUMMARY

IT Analyst and Computer Engineer with experience troubleshooting web applications, translating user issues into actionable tickets, coordinating fixes and supporting application rollout. Connects technical investigation with business communication and documentation.

CORE SKILLS

Application support • Incident analysis • User issue triage • Root-cause investigation support • Jira • REST APIs • SQL • Postman • Access / role workflows • QA / UAT • Issue escalation • Documentation • Web & cloud systems

PROFESSIONAL EXPERIENCE

Mergers United | Doha, Qatar — Jun 2024 – Jul 2026

IT Project Coordinator / Technical Supervisor

- Tracked reported marketplace application issues, reproduced defects and coordinated prioritization, escalation and follow-up with an external development team.
- Supported testing and production-readiness checks for account access, onboarding, listings and administrative user workflows.

Satoricom Services | Doha, Qatar — Sep 2023 – Jun 2024

General Manager / Co-Founder

- Responded to client and internal requests involving websites and operational tools, organizing fixes and handover guidance.
- Supported a corporate website and internal CRM, incorporating client feedback into functional checks, documentation and user handover.

Avenues Dental Center | Doha, Qatar — May 2023 – Sep 2023

Software Engineer

- Diagnosed application, website and digital-communication issues; coordinated corrective work and user updates.

Arsela Technologies | Sousse, Tunisia — Nov 2022 – May 2023

Frontend Software Engineer

- Supported frontend application troubleshooting, REST API integration checks and user-flow validation.
- Worked with development colleagues on UI fixes, form validation, API behavior and release-related testing.

SELECTED PROJECTS

Qatesty — end-to-end web application; authentication/API troubleshooting, testing and deployment. Live project

Prestige TN — end-to-end delivered fashion/e-commerce website. Live project

EDUCATION & LANGUAGES

National Engineering Degree in Computer Engineering — Option: Software Engineering | 2022

EPI - International Private Polytechnic School, Sousse, Tunisia

Languages: Arabic (native) • French (fluent) • English (working proficiency)