MOHAMED WASSIM ABOUDA

TECHNICAL CLIENT & SOLUTIONS COORDINATOR

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PROFESSIONAL SUMMARY

Computer Engineer with client-facing digital-services and software-delivery experience. Skilled in understanding customer needs, converting issues into clear technical actions, coordinating suppliers and communicating delivery status and resolutions.

CORE SKILLS

Client communication • Technical discovery • Requirements capture • Solution clarification • Vendor follow-up • Service delivery • Escalations • Documentation • UAT • REST / SQL literacy • Jira • Proposals and handovers

PROFESSIONAL EXPERIENCE

Mergers United | Doha, Qatar — Jun 2024 – Jul 2026

IT Project Coordinator / Technical Supervisor

- Aligned stakeholders and external developers around digital marketplace business requirements, technical clarifications and outstanding issues.
- Maintained follow-up communications and test feedback to help business teams understand changes and release status.

Satoricom Services | Doha, Qatar — Sep 2023 – Jun 2024

General Manager / Co-Founder

- Coordinated client service requests, provider communication, website and internal-system follow-ups and final handovers.
- Supported a corporate website and internal CRM, incorporating client feedback into functional checks, documentation and user handover.

Avenues Dental Center | Doha, Qatar — May 2023 – Sep 2023

Software Engineer

- Investigated user concerns, coordinated technical provider communication and monitored issue resolutions.

Arsela Technologies | Sousse, Tunisia — Nov 2022 – May 2023

Frontend Software Engineer

- Explained frontend and API-related changes to technical colleagues while delivering working interfaces.
- Worked with development colleagues on UI fixes, form validation, API behavior and release-related testing.

SELECTED PROJECTS

Qatesty — end-to-end web application; authentication/API troubleshooting, testing and deployment. Live project

Prestige TN — end-to-end delivered fashion/e-commerce website. Live project

EDUCATION & LANGUAGES

National Engineering Degree in Computer Engineering — Option: Software Engineering | 2022

EPI - International Private Polytechnic School, Sousse, Tunisia

Languages: Arabic (native) • French (fluent) • English (working proficiency)